

## Meeting Preparatory Materials

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### **A. Network Adequacy Data Preparation (Phase 1) – Dates Finalized**

The NA Data Preparation (Phase 1) for PY2017 needs several back and forth interactions between Regulator (AID) and Health Plan carriers. Dental carriers are excluded in this exchange for PY2017. The dates for these interactions have been finalized and can be viewed in updated document “PY2017 NA Review Process” in <http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy>.

Phase 2, which begins with the preparation of NA distance statistical reports and enrollee-provider statistical reports for AID review, are dependent on the data preparation (Phase 1) being completed. It would be most advantageous to complete Phase 1 by the time the AID Marketplace Bulletin is expected to be released. With the objective of completing this NA Data Preparation by March 1, 2016, the turnaround times for industry is tight and tighter for AID in the data interactions of Phase 1. Most of Phase 1 interactions have to be completed within February 2016. Requests for submission deadlines delays will result in unworkable downstream phase pressure. It is expected that carriers will plan for adequate resources to meet deadlines and submit data per documented instructions in order to complete Phase 1.

### **B. Data interaction file names in Phase 1 finalized.**

The back and forth data interaction between regulator and industry involves data files. The names of the output data files for each process within Phase 1 have been specified within the updated document “PY2017 NA Review Process”. AID will have to handle files from many carriers for every interaction loop and it is strongly recommended that the suggested names for the files be adhered to, in order to ease this processing for AID.

The AID’s outputs will be located at <http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy>. The location of industry’s file submission will be AID’s secure FTP server that industry should access using instructions in the newly revised “General Data submission process to RHL Version 2.0” available in the web page <http://rhld.insurance.arkansas.gov/Info/Public/Templates>.

### **C. Data submission to RHL in Phase 1**

Data submission from carrier to AID during Data Preparation Phase 1 for PY2017 has been specified in the updated “General Data submission process to RHL Version 2.0” available in the web page <http://rhld.insurance.arkansas.gov/Info/Public/Templates>. This document is intended for the carrier’s technical personnel and assumes use of some FTP application such as FileZilla. The carrier’s technical

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Arkansas Insurance Department

Meeting Date: January 28, 2016

personnel are expected to familiarize themselves completely with this document before calling for AID's Information Services helpdesk, if they need help.

Data submission in Phase 2 will be using the SERFF, the NAIC hosted document and data review platform and will not use the above mentioned document.

## **D. Standalone Data Templates for Phase 1**

Standalone data templates (Excel) will be made available by AID for the remaining processes of Phase 1. These templates would be located in <http://rhld.insurance.arkansas.gov/Info/Public/Templates>. Standalone data templates were not provided for the NPI List and that had resulted in confusion with certain carriers. AID intends to finalize these templates and discuss the data element details in the meeting on Thursday, January 28, 2016.

## **E. File specification for NPI Relationship list**

AID has not received any alternatives from industry on AID's proposal on the NPI Relationship file specification. AID's proposal on this file specification presented during the meeting of January 12, 2016 met with industry apprehension on the data quality issues that it may suffer from. AID's stand was that this data file was to help industry and it had no role in AID's own NA data processing. The Department therefore asked industry to come up with specifications that worked for all, taking business nuances into consideration. AID's role would be only that of a data consolidator for industry, for this particular dataset.

## **F. Provider-Enrollee Ratios**

AID has received feedback from only one carrier on suggestions on The Provider-Enrollee ratios based on Arkansas Provider Type specifications. Medicare data cannot be directly used because Medicare Provider Type compositions do not tally with the Arkansas definition. Some Arkansas provider types do not exist in Medicare classifications such as "Access to Pediatric PCP". The carrier providing the recommendations had not made any distinction between rural and non-rural applicability.

AID intends to research these ratios further in consultation with the Department of Health before laying down the standards that industry would be required to meet.