

Meeting Minutes

Meeting Information:	
Meeting Date & Time:	02/11/2016 10:00am - 11:00 am (Central)
Meeting Title:	Network Adequacy Meeting #5
Called by:	Zane Chrisman, Deputy Commissioner, Regulatory Health Link Division
Mode of meeting	In Person or Phone-in
Attendees	See attachment 1 (Online attendee names may have spelling errors and all names could not be captured)
Attachments* (Agenda, Handouts, PPTs, etc.):	PPT slide deck provided separately called "20160211_Data_Driven_NA_Regulation.pptx"

** Attachments can be submitted by copying and pasting in this document or by submitting as separate document.*

Agenda:

Meeting Notes
<ul style="list-style-type: none">• Tonmoy Dasgupta, IT Oversight & Management, AID called the meeting to order and welcomed participants after some technical difficulties.• AID pointed out the deadline of February 11, 2016 for Industry to submit Addition/Deletion feedback on "Initial PY2017 Provider Type-NPI list" to AID's FTP server. As of the date of the meeting, AID had received feedback from one entity.• AID stressed the importance of keeping the designated Network Adequacy SMEs or contact personnel up to date. If changes need to be made please notify compliance officer, Thomas Herndon (thomas.herndon@arkansas.gov).• "PY2017 Industry Provider Type Addition-Deletion suggestions" would be published on AID NA webpage after AID's consolidation of addition-deletion feedback by individual carriers by February 15, 2016. Industry would then need to review this document and provide their votes on the change requested for the Provider Type-NPI combination. The vote would be either a) Objecting to a requested change or b) Not responding to a requested change. Not responding would amount to acceptance of the requested change. <p>Industry will enter objection data only in the cells marked in orange within the above mentioned document. On receipt of this feedback from individual carriers, AID would compile the objection count and compare with the change suggestion count to determine whether a change should be sustained or rejected. AID would step in if there is a tie on objections versus suggestion for change. Despite this algorithm of industry voting to determine the data quality improvement, AID reserves the right to step in and overrule industry votes on a case by case basis depending of what is brought to the Department's attention.</p> <ul style="list-style-type: none">• AID has published "SAMPLE NPI Relationship List Template" to AID NA webpage. Industry will need to use this to submit NPI Relationship data to AID's secure FTP server. AID will consolidate this data and provide it back to industry for use. AID will leave it to Industry on how to use this data but encourages careful usage; for example if missed NPIs are mined out from the consolidated data, it has to be first determined that the missed NPIs are indeed within the carrier's network before it is fed into the carriers Network Adequacy statistical programs.

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- AID received suggestions on Enrollee-Provider Ratio standards from only one carrier. When this in turn was presented back to the Industry for comment, there was no response. Thereafter AID engaged in the data analysis of 3 companies' using a) PY2016 Network Adequacy and b) Enrollment data. The enrollment data included enrollees from the Federally Facilitated Marketplace as well as the Private Option as of February 1, 2016. AID presented the results of the analysis of the three carriers as a comparative list of criteria (Provider Types) where the carrier either met or did not meet the ratios. Based on one issuer failing to meet many of the criteria ratios suggested by another carrier, AID encouraged an independent look by the carriers at the ratios to be adopted as standards. Alignment with Medicare standards was suggested wherever possible. Comments on recommended standards would need to be formally communicated to AID with justifications.
- All NA documents, including past meeting minutes and materials would be published on AID's webpage <http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy>

Important Dates

- **Feedback on "Initial PY2017 Provider Type-NPI list" through additions and deletions (Mandatory): 2/11/2016**
- **Industry Provider Type Addition/Deletion Suggestions due to AID: 2/15/2016**
- **NPI Relationship data using AID provided template (Mandatory): 2/22/2016**
- **Comments on Provider Enrollee ratios (Optional but highly recommended): 2/22/2016**

Next Meeting – Thursday February 25, 2016 @10 am

Tonmoy Dasgupta, IT Oversight & Management, adjourned the meeting.

Attachment 1

Name	Organization	Attendance Mode
Mark Johnson	QualChoice	In-person
Elisa White	AR Hospital Association	In-person
Donna Lambert	Arkansas Insurance Department	In-person
Joyce Morgan	Arkansas Insurance Department	In-person
Tonmoy Dasgupta	Arkansas Insurance Department	In-person
Zane Chrisman	Arkansas Insurance Department	In-person
Thomas Herndon	Arkansas Insurance Department	In-person
Chantel Allbritton	Arkansas Insurance Department	In-person
John Robinson	Arkansas Insurance Department	In-person
Carder Hawkins	Arkansas Insurance Department	In-person
Ben Butler	Blue Cross Blue Shield	In-person
Dan Stevens	Blue Cross Blue Shield	In-person
Teresa White	Blue Cross Blue Shield	In-person
Mary K. Chmelka		Online
Robert LaBrec		Online
Emran Z Rahman	Coventry/AETNA	Online
Craig		Online
Wendy Jeffries	Humana	Online
Katelin Munch	Cigna	Online
Patty Luther	Humana	Online
Ragenea Thompson	United	Online
Sue Gendreau		Online
Frank B. Sewall	Blue Cross Blue Shield	Online
Claudia Garcia		Online
Kimberly Husband		Online
Lea Anna Tonkin	Cigna	Online
Bk		Online
Timothy G Gauger	Blue Cross Blue Shield	Online
Katherine Therrien	Coventry/AETNA	Online
Christa M. Kittler	Blue Cross Blue Shield	Online
Bryan Meldrum	Arkansas Health and Wellness	Online
Darcey Gartner	Coventry/AETNA	Online
Jennifer VaDeHei		Online
Chad Beard	United	Online
Julian Stephenson	American Specialty Health	Online
Karen Green	Prominence Health	Online